



Food, Pools, and Lodging Services Section
625 North Robert Street, P.O. Box 64975
St. Paul, MN 55164-0975
651-201-4500
www.health.state.mn.us/divs/eh

Emergency Response Information & Contacts

If there is an immediate threat to life or property, call 911 first.

Flood, fire, national disaster, extended interruption of electrical or water service, or other emergency incidents could jeopardize the safety of food. This fact sheet provides resources and contact information for food businesses in Minnesota when there is an emergency. For a quick list of emergency contacts see the following link

www.health.state.mn.us/divs/eh/emergency/contactus.htm.

The Minnesota Duty Officer Program

The Minnesota Duty Officer is available 24/7 and is a single answering point for local and state agencies to request state-



level assistance for emergencies, or serious incidents. The following link provides more information about the Minnesota Duty Officer Program
<https://dps.mn.gov/divisions/bca/bca-divisions/administrative/Pages/minnesota-duty-officer-program.aspx>.

Twin Cities Metro Advanced Practice Center—Food Managers

The Twin Cities Metro Advanced Practice Center (APC) developed tools and resources to assist health departments nationwide prepare for, respond to, and recover from major emergencies. For more resources to assist managers and workers in food establishments during and after an emergency see the following website

www.health.state.mn.us/divs/eh/apc/managers/index.html.

Reporting Suspected Foodborne Illness

Foodborne illness is caused by consuming food or beverages that are contaminated by disease-causing microbes or pathogens. Many foodborne pathogens also can be acquired through recreational or drinking water, from contact with animals or their environment, or through person-to-person spread. If you suspect you have a foodborne or waterborne illness call the Foodborne Illness Hotline at 1-877-FOOD-ILL (1-877-366-3455).

To Request State-Level Assistance for Emergencies

Minnesota Duty Officer

Phone: 651-649-5451

Toll-Free: 1-800-422-0798

Fax: 651-296-2300

To Report Suspected Foodborne Illness

Phone: 1-877-FOOD-III (1-877-366-3455)

www.health.state.mn.us/divs/idepc/dtopics/foodborne/reporting.html

Non-Emergency Contacts

MDH Food, Pools, and Lodging Services Section

Phone: 651-201-4500

State and Local Environmental Health Contacts

www.health.state.mn.us/divs/eh/food/license/locals.pdf

Web Resources

- Food Safety in Emergencies
www.health.state.mn.us/foodsafety/emergency/index.html
- Food Supply Safety and Security in Minnesota
www.health.state.mn.us/divs/eh/emergency/foodsafety.html